

# Northampton Borough Council Overview & Scrutiny Committee



**NORTHAMPTON**  
**BOROUGH COUNCIL**

Please find enclosed the agenda and supporting papers for the **Overview & Scrutiny Committee**

Date: **Monday, 9 September 2013**

Time: **6:00 pm**

Place: **The Jeffrey Room, St. Giles Square, Northampton, NN1 1DE.**

If you need any advice or information regarding this agenda please phone Tracy Tiff, Scrutiny Officer, telephone 01604 837408 (direct dial), email [ttiff@northampton.gov.uk](mailto:ttiff@northampton.gov.uk) who will be able to assist with your enquiry. For further information regarding the **Overview & Scrutiny Committee** please visit the website [www.northampton.gov.uk/scrutiny](http://www.northampton.gov.uk/scrutiny)

## Members of the Committee

Chair	Councillor Jamie Lane
Deputy-Chair	Councillor Brian W Sargeant
Committee Members	Councillor Tony Ansell Councillor Joy Capstick Councillor John Caswell Councillor Michael Ford Councillor Brendan Glynane Councillor Elizabeth Gowen Councillor Phil Larratt Councillor Matthew Lynch Councillor Lee Mason Councillor Nilesh Ramesh Parekh Councillor Suresh Patel Councillor Sivaramen Subbarayan Councillor Winston Strachan

## Calendar of meetings

Date	Room
11 November 2013 6:00 pm 27 January 2014	All meetings to be held in the Jeffrey Room at the Guildhall unless otherwise stated

# Northampton Borough Council Overview & Scrutiny Committee

7 April 9 June	
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# Northampton Borough Overview & Scrutiny Committee

## Agenda

Item No and Time	Title	Pages	Action required
1	<b>Apologies</b>		Members to note any apologies and substitution
2	<b>Minutes</b>	<b>1 - 5</b>	Members to approve the minutes of the meeting held on 25 July 2013
3	<b>Deputations/Public Addresses</b>		<p>The Chair to note public address requests.</p> <p>The public can speak on any agenda item for a maximum of three minutes per speaker per item. You are not required to register your intention to speak in advance but should arrive at the meeting a few minutes early, complete a Public Address Protocol and notify the Scrutiny Officer of your intention to speak.</p>
4	<b>Declarations of Interest (Including Whipping)</b>		Members to state any interests.
5	<b>Monitoring implementation of the accepted recommendations contained in the Overview and Scrutiny report</b>		<p>The Overview and Scrutiny Committee to monitor the implementation of the accepted recommendations contained in the following reports:</p> <p>Hate Crime Reporting Mechanisms</p>
5 (a) 6.05pm	<b>Hate Crime Reporting Mechanisms</b>		
6 6.20pm	<b>Response of Cabinet to the recommendations of the Overview and Scrutiny Report: Retail Experience</b>	<b>6 - 21</b>	The Committee to consider Cabinet's response to the report of Scrutiny Panel 2- Retail Experience.
7	<b>Monitoring implementation of the accepted recommendations contained in the Overview and Scrutiny report</b>		<p>The Overview and Scrutiny Committee to monitor the implementation of the accepted recommendations contained in the Overview and Scrutiny report:</p> <p>Customer Services</p>
7 (a) 6.30pm	<b>Customer Services</b>	<b>22 - 25</b>	

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8 6.45pm	<b>Performance Management Scrutiny</b>	<b>26 - 36</b>	<p>The Overview and Scrutiny Committee to scrutinise the following performance measures:</p> <ul style="list-style-type: none"> <li>• <b>Performance Measure TC005n</b> - Town Centre Footfall.</li> <li>• <b>Performance Measure ESC02%</b> - Missed bins corrected within 24 hours of notification.</li> <li>• <b>Performance Measure ESCO4%</b> - Household waste recycled and composted.</li> <li>• <b>Performance Measure PP09</b> - Overall Crime Figures for the Period.</li> <li>• <b>Performance Measure CS13</b> – Percentage of all calls into the Contact Centre answered.</li> </ul>
9 7.05pm	<b>Progress on the implementation of the Tenants' Engagement Strategy</b>	<b>37 - 40</b>	The Overview and Scrutiny Committee to receive a progress report on the implementation of the Tenants' Engagement Strategy.
10 7.20pm	<b>Welfare Reform and the impact on rent income collection</b>	<b>41 - 42</b>	The Overview and Scrutiny Committee to receive an update on the Welfare Reform and the impact on rent income collection.
11 7.35pm	<b>Scrutiny Panels</b>		<p>The Overview and Scrutiny Committee to receive a progress report from the Scrutiny Panels.</p> <p>In accordance with the Scrutiny Panel Protocol this item is for the Committee's information with no discussion.</p>
11 (a)	<b>Scrutiny Panel 1 - Improving the town's parks</b>	<b>43</b>	
11 (b)	<b>Scrutiny Panel 2 - Management and Regulation of Private Sector Housing (including</b>	<b>44</b>	

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	<b>HIMOs)</b>		
<b>12</b> <b>7.40pm</b>	<b>Overview and Scrutiny Excellence Plan 2013-2015</b>	<b>45 - 53</b>	The Overview and Scrutiny Committee to approve the Overview and Scrutiny Excellence Plan 2013-2015.
<b>13</b> <b>7.45pm</b>	<b>Report back from NBC's representative to NCC's Health, Adult Care and Wellbeing Scrutiny Committee</b>		Councillor Matt Lynch to provide an update on the work of NCC's Health, Adult Care and Wellbeing Scrutiny Committee (Copy to follow).
<b>14</b>	<b>Potential future pre decision scrutiny</b>	<b>54 - 56</b>	The Overview and Scrutiny Committee to consider any potential issues for future pre decision scrutiny.
<b>15</b> <b>7.50pm</b>	<b>Urgent Items</b>		This issue is for business that by reasons of the special circumstances to be specified, the Chair is of the opinion is of sufficient urgency to consider. Members or Officers that wish to raise urgent items are to inform the Chair in advance.